

AFTER SALES

PRODUCT & SERVICES



Keppel

**Offshore Technology
Development**

AFTER SALE PRODUCT & SERVICES

A dedicated service team *FOR YOU* equipped with *Full OTD Product Services Coverage* to deliver maximum up-time to your vital OTD system. With *more than 100 Jack-up rigs completed* with Inspection, Troubleshooting, Commissioning, Servicing, Maintenance, Repair and Operations. Our expert Service Team aims to exercise any needs effectively *FOR YOU* to maximise the return of your investment.

OPERATIONAL INSPECTION



An error on Jacking and Fixation System during rig move operation will cost millions of dollars to you. These failure occurrence happens easily when unauthorised tempering of the OTD system by 3rd party inspectors or unauthorised personnel.

Pre-jacking and during-jacking inspection by OTD Service Team provides important information on the actual condition of jacking and fixation equipment which are overlooked or undetected during routine maintenance by rig crew.

Our Operational Inspection service is specially crafted *FOR YOU* to have a safe and cost effective rig move operation.

PERIODICAL INSPECTION



Numerous 3rd party inspections offer general system inspections without competent inspectors, component design data, inaccurate system health assessment and creating vulnerability to your system's reliability.

With accurate system design information and support from our OEM trained Service Team (OTD Products Design engineers), we are capable on delivering Yearly or 5-Yearly Periodical Inspections effectively and to ensure hassle free rig operation *FOR YOU*.



Setting apart from standard periodical inspection, OTD Service Team adds value through enhanced specialised services such as **Borescopes** Inspection, **Thermographic** Inspection, **Vibration** Diagnostics and **UAV Drone** Inspection from our Service Team anytime, anywhere, 24/7 *FOR YOU*.

MAINTENANCE/ TECHNICAL SUPPORT



Our highly competent and experienced Service Team is capable of conducting Periodical Inspection or Maintenance. We provide an alternative offsite technical support via Customer Care Hotline with information from their site assessments.

Our Service Team established Customer Care Hotline to provide prompt and exceptional technical support to the rig personnel in overcoming any technical difficulties on OTD Products, 24 hours a day, 7 days a week *FOR YOU*.

EMAIL: Support.otd@keppelotd.com

HOTLINE: +65 6863 8970

Our dedicated team of specialist/engineers are always on stand-by to support you on your onshore/offshore needs anytime, anywhere in the world.

PRODUCT TRAINING



Improper OTD system handling, operating, maintenance, preservation and trouble-shooting will cost rig owners a hefty sum of money and operation time-losses when rig crews are not well trained to deal with the system.

Our Service Team having more than 100 vessel's OTD system knowledge will be able to provide comprehensive operator training packages designed to equip rig personnel with important OTD Products knowledge and skills needed to operate and maintain *FOR YOU*.

I.R.O.



A reliable service partner to deliver **I**nsp~~e~~ction, **R**epair and **O**verhauling (I.R.O) services is critical to ensure cost effective service programmes and minimise system downtime.

Our Service Team offers complete I.R.O packages with the support of Keppel's 20 yards and engineering offices globally. We enforce our Keppel's spirit of "Near Market, Near Customer" in order to keep your products in tip-top condition *FOR YOU*.

Rest assure that our competent specialist (OEM) provides complete overhauling service in extending your OTD Products life and provide detail inspection/analysis coverage to *KEEP YOUR DAY RATE FOR YOU*.

SPARE PARTS



Any 3rd party component might look the same as the original, however the material and performance could be totally different which could cause setback to OTD system, hence product authenticity from the OEM is absolute critical.

With strong in-house OTD component design knowledge/records, our Service Team is able to prepare and deliver the exact component to your doorstep anywhere in the world at the shortest time possible with effective logistic support.

With wide range of OTD Product component inventory, the key aim of Services Team is to optimise parts availability and eliminate downtime of your system.

We devised a robust strategy that would ensure the continuity of your rig operation as our Service Team provides support with operational and critical spares throughout the lifetime of your rig FOR YOU.



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